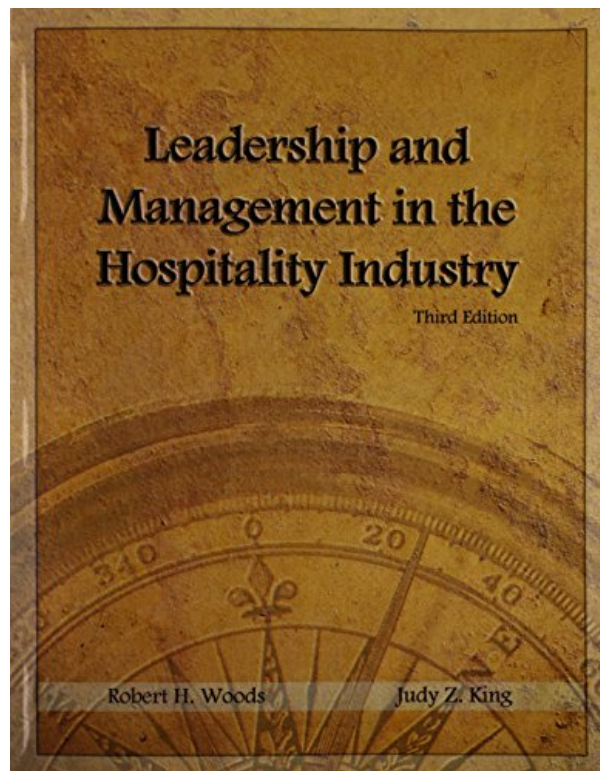
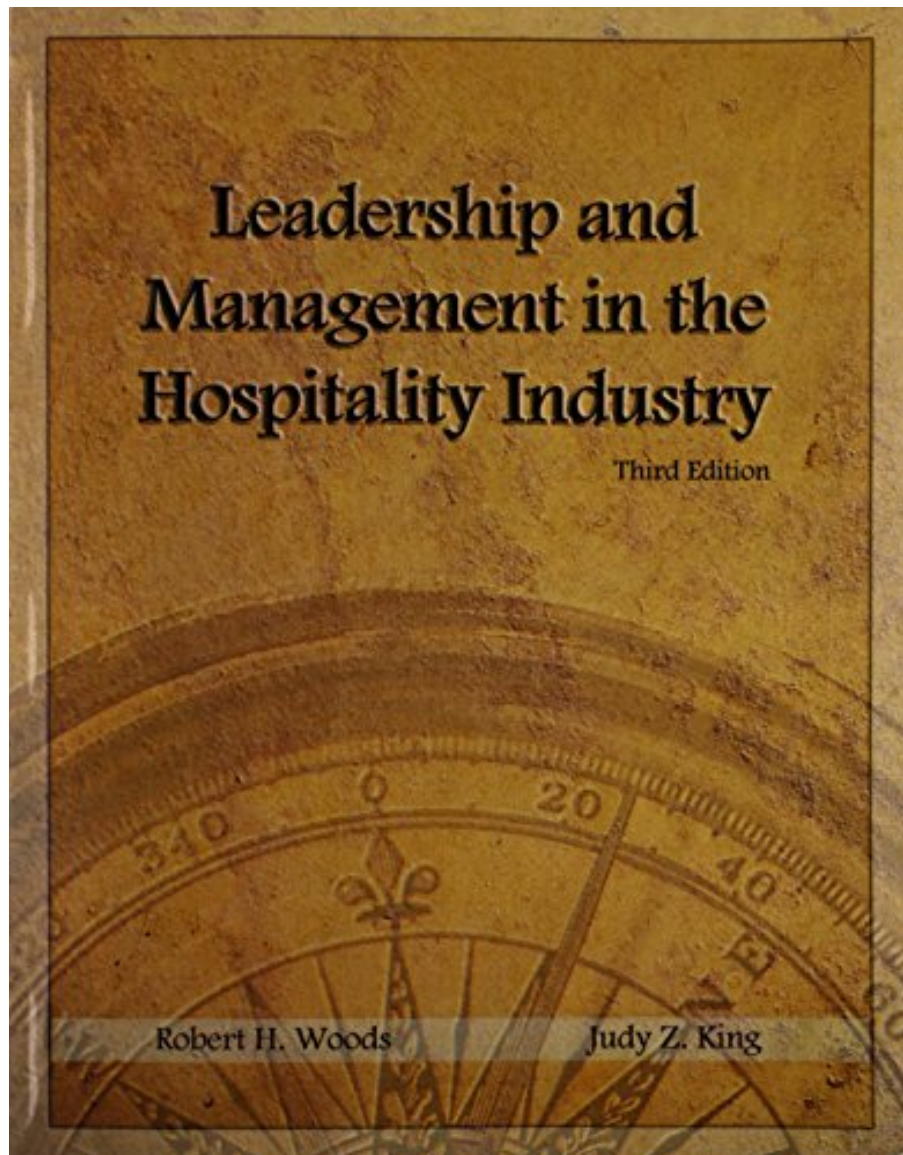


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Leadership and Management in the Hospitality Industry teaches how to improve leadership abilities and develop an understanding of high-performance teams and employee empowerment. This book provides an understanding of diversity and cultural change. Practical information prepares readers to put management tools into action to enhance service and boost business.

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- Original language: English
- Number of items: 1
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